



CLIENT RIGHTS AND RESPONSIBILITIES

Renaissance Behavioral Health (RBH) is strongly committed to respecting the basic human rights, worth and dignity of everyone receiving services. In addition, as a client here, you have the legal rights which are guaranteed by the constitution and state and federal laws and regulations.

The following is a list of some of the many rights you have as our client. You cannot be denied, suspended or discharged from services for exercising your rights.

Ohio Mental Health & Addiction Services (OhioMHAS) Patient Rights

- The right to be treated with consideration and respect for personal dignity, autonomy and privacy.
- The right to service in a humane setting which is the least restrictive feasible as defined in the individualized service plan.
- The right to be informed of one's own condition.
- The right to be informed of available services.
- The right to give consent or to refuse any service, treatment or therapy.
- The right to participate in the development, review and revision of one's individualized service plan (ISP) and receive a copy of it.
- The right or freedom from unnecessary or excessive medication, unnecessary physical restraint or seclusion.
- The right to be informed and the right to refuse any unusual or hazardous treatment procedures.
- The right to be advised and the right to refuse observation by others and by techniques such as one-way vision mirror, tape recorders, video recorders, television, movies or photographs.
- The right to consult with an independent treatment specialist or legal counsel at one's own expense.
- The right to confidentiality or communications and personal identifying information within the limitations and requirements for disclosure of patient information under state and federal laws and regulations.
- The right to have access to one's own patient record in accordance with program procedures.
- The right to be informed of the reason(s) for terminating participation in a program.
- The right to be informed of the reason(s) for denial of services.

- The right not to be discriminated against for receiving services on the basis of race, ethnicity, age, color, creed, religion, sex, national origin, sexual orientation, lifestyle, Physical or mental handicap, developmental disability, HIV infection, whether asymptomatic or symptomatic, or AIDS related complex, AIDS, or inability to pay.
- The right to know the cost of services.
- The right to be informed of all patient rights.
- The right to exercise one's own patients' rights without reprisal.
- The right to file a grievance in accordance with program procedures.
- The right to have oral and written instructions for filing a grievance.